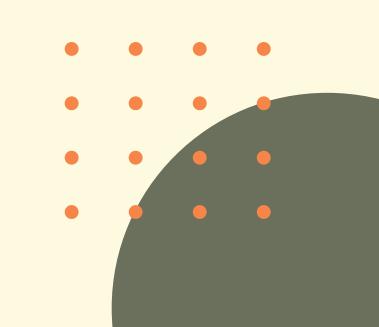


# HOW TO USE WHATSAPP TO SELL RIGHT





# THREE BRACKETS FOR SALES FROM WHATSAPP GROUPS

MEMBERS OF ENGAGED WHATSAPP GROUPS THAT YOU CREATE

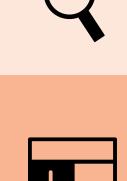
High Order Value - Lesser Convincing

MEMBERS OF RELEVENT WHATSAPP GROUPS THAT YOU ENGAGE IN

Low Order Value - Medium Convincing

MEMBERS OF WHATSAPP GROUPS THAT YOU CREATE

Medium Order Value - Medium Convincing









# MOST EFFECTIVE PROCESS



#### **GROUP ENGAGEMENT**

make sure members interact with each other about product preferences



#### **NEWSLETTER**

Share a weekly update on the group about top sold products and offers



#### **ENGAGEMENT TIME**

Keep dedicated time to engage with group members



#### **TESTIMONIALS**

Keep a day for customers to share testimonials about products.



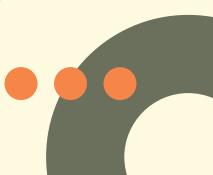
#### **PROMOTION**

Share product creative and unique selling content



#### **WEBINAR**

Conduct a fortnightly webinar about upcoming products and offers.





## ENGAGEMENT TIME



#### **QUOTATIONS AND SAYINGS**

Sharing regular motivational messages helps your audience relate you with a positive feeling.



#### **ABOUT US**

Any group is more effective when people know each other. Keep some time to have members introduce themselves.

#### **WELCOME MESSAGE**

Engagement time in any group will help you create a welcoming environment for yourself.



#### **UPDATES**

Use this time to talk about the latest updates about your business. It can be a learning or a celebration



### **PROMOTION**

**AVOID SPAMMING** 

# 01

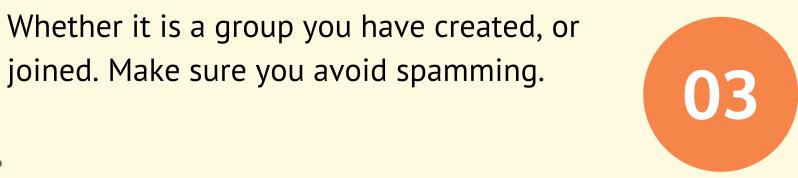
#### **DETAILS**

When promoting products mention adequate but required details.



#### **UNIQUENESS**

It is ideal to make sure there is something unique about your offering. So, if someone has shared a similar product in the group, make sure you find a unique way to share, or avoid it for the day



#### **TIMELY**

Let you promotion be according to group rules and engagement patterns. Don't promote a lot of products at the same time.



## GROUP ENGAGEMENT



#### **POLLS**

Asking people to give thier opinions with a poll helps people get to know each other better.



#### **PROBLEM SOLVING**

Dedicating a hashtag or a day or a timing to have people share questions and queries so that group members can help each other, will make your group more reliable.

#### **COMMUNITY BUILDING**

Engagement time in any group will help you create a welcoming environment for everyone.



#### **MODERATION**

Make sure you moderate posts and replies in the group so that a positive environment is maintained. Steer conversations to boost your sales, when possible



## **NEWSLETTER**



#### **CHOOSE A SLOW DAY**

Select a low sales day of the group to share updates about your past sales and business.



#### **STORIES**

It is always endearing when updates have a real life story with it. Post the story on the group. Make it up, if needed.

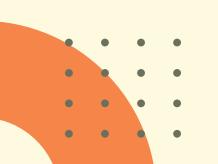
#### **COMMUNITY BUILDING**

Any community is built better when news and updates are summarised well



#### **NUMBERS**

Clear statistics always register faster. So share numbers of top products and its sales on the group. This will help more people buy them.





## **TESTIMONIALS**



#### PREPARE IN ADVANCE

Gather testimonials in advance, so that you can share them in the right way at the deciced time.



#### **IMAGE AND CAPTION**

Use apps like canva to prepare easy testimonial images with the product image and the testimonial. This adds some glamour to the post.

#### **REVIEWS HELP**

That which sells always sells more.
Testimonials are a great way to brag.



#### **PRODUCT SHARING**

Don't forget to share the link of the product AFTER the testimonial for it. People tend to buy faster when it follows a positive review.



## WEBINARS



#### PREPARE IN ADVANCE

Prepare your content in advance. Promotions for webinars need atleast 10 days



#### **EXCLUSIVITY**

Organize webinars exclusively for separate groups to ensure that you are keeping to personalized and specific.

#### INFORMATION IS KING

Taking out time to educate your customers about products goes a long way.

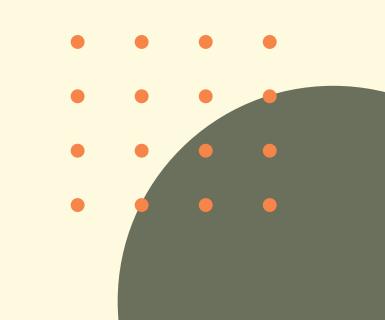


#### SHORT AND SPECIFIC

Don't prolong webinars. Customers have a short attention span. Keep the webinar specific and short.



# PLEASE ASK QUESTIONS IF ANY







## THANK YOU!

